

## Bid Document

<b>Bid Details</b>	
<b>Bid End Date/Time</b>	12-09-2022 11:00:00
<b>Bid Opening Date/Time</b>	12-09-2022 11:30:00
<b>Bid Offer Validity (From End Date)</b>	75 (Days)
<b>Ministry/State Name</b>	Ministry Of Education
<b>Department Name</b>	Department Of School Education And Literacy
<b>Organisation Name</b>	Kendriya Vidyalaya Sangathan (kvs)
<b>Office Name</b>	Head Quarters, New Delhi
<b>Item Category</b>	Hiring of Professionals for Application Development and Maintenance - Development and related roles; Sr Software Developer; 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Development and related roles; Software Developer; 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Network Support; Sr Network Support Engineer; 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Network Support; Network Support Engineer; 3 years and Less than 6 years , Hiring of Professionals for Application Development and Maintenance - Support Engineer; General Management Support Engineer; 3 years and Less than 6 years
<b>Contract Period</b>	2 Year(s)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)</b>	57 Lakh (s)
<b>Years of Past Experience Required for same/similar service</b>	3 Year (s)
<b>Past Experience of Similar Services required</b>	Yes
<b>MSE Exemption for Years Of Experience and Turnover</b>	Yes
<b>Startup Exemption for Years Of Experience and Turnover</b>	Yes
<b>Document required from seller</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled</b>	No
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days

**Bid Details**

<b>Floor Price</b>	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.
<b>Estimated Bid Value</b>	5418000
<b>Evaluation Method</b>	Total value wise evaluation

**EMD Detail**

Advisory Bank	State Bank of India
EMD Percentage(%)	2.00
EMD Amount	108360

**ePBG Detail**

Advisory Bank	State Bank of India
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	27

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

Assistant Commissioner(Admn)  
Head Quarters, New Delhi, Department of School Education and Literacy, Kendriya Vidyalaya Sangathan (KVS),  
Ministry of Education  
(Rajindra Kumar Pathik)

**Splitting**

Bid splitting not applied.

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the

completed financial years after the date of constitution shall be taken into account for this criteria.

4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

**Additional Qualification/Data Required**

**Payment Terms:**Monthly

**Scope of Work:**[1661514537.pdf](#)

**This Bid is based on Quality & Cost Based Selection (QCBS) . The technical qualification parameters are :-**

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
Avg annual turnover in the last 3 fin year should be greater than 57 lac.57 lakh to 3 Cr-05 points, above 3 Cr and upto 10 Cr-10 Points,above 10 Cr and upto 20 Cr-15 points,Above 20 Cr-20 points (CA certificate/copy of Balance sheet to be uploaded)	20	10	<a href="#">View File</a>
No of similar projects of min 50L completed in last 3 year manpower/development in Govt Dept 5-7 Proj- 10 Pts,8-10Proj- 15 Pts, Above 10 Proj-20 Pts. (Less than 5 proj and any proj of less than 50L will not be considered) (Work order to be uploaded)	20	10	<a href="#">View File</a>
CMMi level 5/4 certificate. CMMi level 4-5 Points, CMMi level 5-10 Points. (CMMi Level certificate is to be uploaded)	10	5	<a href="#">View File</a>
No. of projects developed in education vertical. 1-2 Projects 5 Points, 3-5 Projects- 8 Points, Above 5 Project- 10 Pts (Work order is to be uploaded)	10	5	<a href="#">View File</a>

Presentation on Scope of work (Upload PDF of presentation of the company profile and the scope of work in GeM Portal.)	40	20	<a href="#">View File</a>
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**Total Minimum Qualifying Marks for Technical Score: 50**

**QCBS Weightage(Technical:Financial):80:20**

**Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; Sr Software Developer; 3 Years And Less Than 6 Years ( 1 )**

**Technical Specifications**

Specification	Values
<b>Core</b>	
Type of roles	Development and related roles
Role	Sr Software Developer
Relevant experience in years	3 years and Less than 6 years
Deployment of resource	Onsite
Qualification of resource	Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT
Certification requirement for deployed resource	Na
Experience in Languages	Not Applicable
Experience in Platform/Database	Not Applicable
Experience in Tools and Frameworks	Not Applicable
Relevant Functional / Domain Expertise	Offline service capabilities
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)</b>	

**Additional Specification Documents**

**Consignees/Reporting Officer**

S.No.	Consignee/Reporting Officer	Address	Number of Resources as per role selected	Additional Requirement

S.No.	Consignee/Reporting Officer	Address	Number of Resources as per role selected	Additional Requirement
1	Shiv Karan	110016,KENDRIYA VIDYALAYA SANGATHAN HQ, 18 INSTITUTIONAL AREA, SHAHEED JEET SINGH MARG, NEW DELHI-110016	1	<ul style="list-style-type: none"> <li>Number of months for which resource(s) needs to be deployed during contract period : 24</li> </ul>

### Hiring Of Professionals For Application Development And Maintenance - Development And Related Roles; Software Developer; 3 Years And Less Than 6 Years ( 1 )

#### Technical Specifications

Specification	Values
<b>Core</b>	
Type of roles	Development and related roles
Role	Software Developer
Relevant experience in years	3 years and Less than 6 years
Deployment of resource	Onsite
Qualification of resource	Graduate BE/B.Tech in IT/Computer Science and Postgraduate - MCA/MTech with specialization in computers /electronics /IT or M.Sc.in CS/IT
Certification requirement for deployed resource	Na
Experience in Languages	Not Applicable
Experience in Platform/Database	Not Applicable
Experience in Tools and Frameworks	Not Applicable
Relevant Functional / Domain Expertise	Offline service capabilities
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)</b>	

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### Hiring Of Professionals For Application Development And Maintenance - Network Support; Sr Network Support Engineer; 3 Years And Less Than 6 Years ( 1 )

#### Technical Specifications

Specification	Values
<b>Core</b>	
Type of roles	Network Support
Role	Sr Network Support Engineer
Relevant experience in years	3 years and Less than 6 years
Deployment of resource	Onsite
Qualification of resource	Relevant Graduate degree – BCA, B.Tech, B.Sc(CS/IT), or any Graduate with Diploma in Computers
Certification requirement for deployed resource	Na
Experience in Languages	Not Applicable
Experience in Platform/Database	Not Applicable
Experience in Tools and Frameworks	Not Applicable
Relevant Functional / Domain Expertise	Offline service capabilities
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)</b>	

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### Hiring Of Professionals For Application Development And Maintenance - Network Support; Network Support Engineer; 3 Years And Less Than 6 Years ( 1 )

#### Technical Specifications

Specification	Values
<b>Core</b>	
Type of roles	Network Support
Role	Network Support Engineer
Relevant experience in years	3 years and Less than 6 years
Deployment of resource	Onsite
Qualification of resource	Relevant Graduate degree - BCA, B.Tech, B.Sc(CS/IT), or any Graduate with Diploma in Computers
Certification requirement for deployed resource	Na
Experience in Languages	Not Applicable
Experience in Platform/Database	Not Applicable
Experience in Tools and Frameworks	Not Applicable
Relevant Functional / Domain Expertise	Offline service capabilities
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)</b>	

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### Hiring Of Professionals For Application Development And Maintenance - Support Engineer; General Management Support Engineer; 3 Years And Less Than 6 Years ( 1 )

#### Technical Specifications

Specification	Values
<b>Core</b>	
Type of roles	Support Engineer
Role	General Management Support Engineer
Relevant experience in years	3 years and Less than 6 years
Deployment of resource	Onsite
Qualification of resource	Relevant Graduate degree – BCA, B.Tech, B.Sc(CS/IT), or any Graduate with Diploma in Computers
Certification requirement for deployed resource	Na
Experience in Languages	Not Applicable
Experience in Platform/Database	Not Applicable
Experience in Tools and Frameworks	Not Applicable
Relevant Functional / Domain Expertise	Offline service capabilities
Whether buyer will conduct interview of proposed resources before deployment	Yes
<b>Addon(s)</b>	

#### Additional Specification Documents

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## Buyer Added Bid Specific Terms and Conditions

### 1. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---